

## Travelers 1st Choice<sup>®</sup> Risk Management Helpline for Accounting, Legal and Real Estate Professionals

Too often in today's increasingly litigious environment, as a professional, you can find yourself caught in the middle of a potential conflict with a client or even a third party. To address these growing exposures, now more than ever, Travelers understands that you need high-quality risk management services provided by your professional liability carrier.

Travelers is pleased to now offer a risk management helpline that provides up to one hour of free consultative risk management services through Litchfield Cavo, a premier professional liability defense law firm\*. The helpline is confidential, and neither your identity nor any identifying details of your issue or question are disclosed to Travelers.

### Risk management topics

The helpline has been structured to provide you with access to a confidential, knowledgeable, expert resource on a wide range of risk management topics, including:

- Risk management systems and procedures
- Ethics and professionalism
- Malpractice avoidance
- Client relationships and conflicts
- Firm management, policies and procedures

### Helpline instructions

The helpline can be accessed by any member of an insured professional firm with a current Travelers policy. All you need is your Travelers policy number and renewal date.

#### Call:

1.888.330.TRAV (8728)

#### Hours of operation:

Monday – Friday 8:00 a.m. – 5:00 p.m. EST  
(excluding holidays)

After taking relevant details and analyzing the problem, a legal professional from Litchfield Cavo will return your call and discuss the matter for up to one hour, at no cost to you or your firm.

\* Assistance from Litchfield Cavo attorneys is not intended to replace your firm's need to hire counsel to assist in making risk management decisions.

### About Litchfield Cavo

Litchfield Cavo is a 144-lawyer defense-oriented law firm based in Chicago, IL, with offices in nine states. Their lawyers are highly experienced in professional liability defense matters; and they have a specific focus on legal, accounting, real estate and design professionals, as well as other miscellaneous professional liability defense.

Note: This service is available for consultation purposes only and is not to discuss actual claim situations. Any actual or potential claims must be reported to the Travelers Bond & Financial Products Claim department.

**Please keep this card for easy access to Travelers risk management helpline:**

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|--|-----------------------|
|  |                       |
| Travelers Helpline:  | 1.888.330.TRAV (8728) |
| Policy Number:   | _____                 |
| Renewal date:  | _____                 |
| Website:   | rmplusonline.com      |

The Travelers Indemnity Company  
and its property casualty affiliates  
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